Monitoring Re-imagined:
From Compliance to
Continuous Quality Improvement

The Project
Finding the Data
Identifying the Adaptive Challenge
Systems Thinking
Communicating for Collaboration
The End & The Beginning

Heather Lucas
Michigan Dept. of Education
Redeveloping Grant Monitoring

Why?
The New Plan
Goals

1. Meet Grant Requirements
2. Weighted Risk Analysis
3. Increase Contacts
4. Increase Efficiency
5. Create Collaborative Culture
Monitoring Re-imagined: From Compliance to Continuous Quality Improvement

Heather Lucas
Michigan Dept. of Education
Results Driven...

All children entering kindergarten in Michigan will be ready to learn.

Data Points
How much did we do? 
How well did we do it? 
Is anyone better off?
Monitoring Re-imagined:
From Compliance to Continuous Quality Improvement

Heather Lucas
Michigan Dept. of Education
Adaptive Challenge

The "SHIFT"

Technical Challenges

Moving away from Compliance
Putting quality at the center

Meeting requirements within context
Developing the tools

- Self Assessment Survey
- Desk Review
- On-Site Review
Monitoring Re-imagined:
From Compliance to Continuous Quality Improvement

Heather Lucas
Michigan Dept. of Education
The Essence of it All!
Habits of Systems Thinkers

Cause and Effect
Loops!

BOT Graphs
Achieving Our Aim

Mental Models
Building Trust
Monitoring Re-imagined:
From Compliance to Continuous Quality Improvement

Heather Lucas
Michigan Dept. of Education
The Rollout Plan!
Monitoring Re-imagined:
From Compliance to Continuous Quality Improvement

The Project

Finding the Data

Identifying the Adaptive Challenge

Systems Thinking

Communicating for Collaboration

The End & The Beginning

Heather Lucas
Michigan Dept. of Education
The Dash

Because it all comes back to the people...
Monitoring Re-imagined:
From Compliance to Continuous Quality Improvement

The Project
Finding the Data
Identifying the Adaptive Challenge
Systems Thinking
Communicating for Collaboration
The End & The Beginning

Heather Lucas
Michigan Dept. of Education
THE DASH

the poem by Linda Ellis

I read of a man who stood to speak at the funeral of a friend. He referred to the dates on the tombstone from the beginning… to the end.

He noted that first came the date of birth and spoke of the following date with tears, but he said what mattered most of all was the dash between those years.

For that dash represents all the time they spent alive on earth and now only those who loved them know what that little line is worth.

For it matters not, how much we own, the cars… the house… the cash. What matters is how we live and love and how we spend our dash.

So think about this long and hard; are there things you’d like to change? For you never know how much time is left that still can be rearranged.

To be less quick to anger and show appreciation more and love the people in our lives like we’ve never loved before.

If we treat each other with respect and more often wear a smile… remembering that this special dash might only last a little while.

So when your eulogy is being read, with your life’s actions to rehash, would you be proud of the things they say about how you lived your dash?