Your Project:

Type of Problem	Tame	Critical	Wicked
Characteristics	 ✓ Causes of the problem are known ✓ Tackled by applying known and conventional approaches ✓ Work through familiar structures and processes 	 ✓ Carries heightened risk ✓ Little time to gather detail ✓ Assumptions must be made 	 ✓ No right solution ✓ Complex and messy as the causes are complex, ambiguous, non-linear, multiple and interconnected ✓ Aim to reduce magnitude and severity
	problem Solution	problem	problem solution more more problems solution problems
Approach	Management	Directive Leader	Innovative, Creative and Collaborative Leader
	Develop procedures, identify gap between problem and the solution.		Make decisions, do experiments, launch pilot programs, test prototypes
Problems addressed in your Project			

Resources:

1) INL, 2009 http://informalnetworks.co.uk/wp-content/uploads/2014/09/Wicked_problems_and_the_role_of_leadership.pdf

2) Wicked Problems in Child Welfare: http://wickedproblems.web.unc.edu/